Ordering & Customer Service

Phone Toll Free 1-800-567-4912 or in Toronto 416-620-4954 Fax Toll Free 1-866-508-4162 E-mail us at sales@splashables.com

Our telephone representatives are ready to help you from 9:00 a.m. to 5:00 p.m. (Eastern Time). Please Note: You need not mail in written confirmation of a phone order, but if sent, it must show the same purchase order number stated on the phone and must be marked "Confirmation of Phone Order". If not marked, you can incur freight charges both ways on duplicate orders.

PHONE ORDER INFORMATION

REQUIRED BY SPLASHABLES

Please have the following information ready for the telephone representatives:

- Splashables Customer Code
- Shipping and Billing addresses (including postal/zip codes)
- Telephone number
- Purchase order number
- Product code information or product description

EMAIL ORDERS

Email to: sales@splashables.com

PRICES

Prices are subject to change due to market fluctuations. Should prices go down or increase we will notify you prior to shipment. Please note prices do not include G.S.T. or H.S.T..

SHIPPING CHARGES

We will prepay shipping on your orders and add it to your invoice unless otherwise requested. Shipping is F.O.B. Toronto.

TERMS

For customers with approved credit we extend credit for 30 days. Late payments are subject to a 2% interest charge per month. All other orders must be prepaid until credit is established. We accept VISA/MASTERCARD/AMERICAN EXPRESS.

LOST OR DAMAGED MERCHANDISE

Customers are responsible for protecting against loss or damage in shipment. Before signing a delivery receipt make sure you: (1) Check your shipment against the delivery to be sure you receive all cartons listed, (2) carefully inspect each carton for damage, (3) have the driver note any shortages or damages, even if slight, on the delivery receipt immediately after delivery, open all cartons and inspect for concealed damage. If you find damage: Do not destroy the carton. Call the carrier immediately, no later than 14 days after delivery, to avoid denial of your claim. Call Splashables Customer Service for assistance.

RETURNS

We want you to be pleased. If for any reason you are not completely satisfied with your order, please let us know. Call our Customer Service Department to receive a Return Authorization Number. No product may be returned without prior approval from Splashables within 30 days. Goods without prior authorization will be rejected. A 20% restocking fee may be assessed on returns from a customer's ordering error.

SPECIFICATIONS

We reserve the right to change specifications or named manufacturer. In all cases, merchandise shipped will be of equal or superior quality.

THANK YOU FOR YOUR BUSINESS



www.splashables.com
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2023 | 2024 SPLASHABLES ORDER FORM

BILL TO:				SAME AS BILL TO (CHECK HERE) SHIP TO:			
ORDERED BY	Y:						
PHONE:				:			
ORDER DATE	E:						
				SPECIAL SHIPI	PING INSTRUCTIONS (I	F ANY)	
біл	PRODUCT	NO.	DESCRIPTION		UNIT COST	TOTAL	
	-						
MAIL TO:							
	S INC., 50 PAXMAN RD., I DNTARIO, CANADA M9C						
TORONTO C FAX: 1-866-5 E-MAIL: sales	Anada & USA: 1-800-567 CUSTOMERS: 416-620-495	7-4912 4	+b) X applicable H.S	.T./G.S.T)	(C)		
ENCLOSED:		P.O.#					
	VISA MASTER CARD	CREDIT CARD NO					
	AMEX MONEY ORDER						
		SIGNATURE					